



**STATEMENT OF PROCEEDINGS FOR THE
REGULAR MEETING OF THE
LOS ANGELES COUNTY
COMMISSION ON DISABILITIES
KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 374A
LOS ANGELES, CALIFORNIA 90012
<http://laccod.org>**

Wednesday, March 19, 2014

1:00 PM

Call to Order. (14-1277)

President Janet A. Neal called the meeting to order at 1:05 p.m.

Present: President Janet A. Neal, 2nd Vice Chairperson John B. Troost, Treasurer Wendy Welt Narro, Commissioner Edward A. Colley, Commissioner John R. James, Commissioner Alexia Teran and Commissioner Sheila D. Wright

Absent: Commissioner Maria Mustelier-Parrish

Excused: Vice President Winslow C. Reitnouer, Commissioner Michael Gureckas, Commissioner Steve Miller, Commissioner Kecia Brooke Weller and Commissioner Wan Chun Chang

I. ADMINISTRATIVE MATTER

1. Approval of Minutes from the meeting of February 19, 2014. (14-1283)

On motion of Commissioner Wendy Welt Narro, seconded by 2nd Vice President John B. Troost, the minutes of February 19, 2014 was approved.

Attachments: [SUPPORTING DOCUMENT](#)

2. Discussion and approval of Nomination Committee for 2014. (14-1293)

On motion of Commissioner Wendy Welt Narro, seconded by 2nd Vice President John B. Troost, the appointment of Commissioner John James to Chair the Nomination Committee was approved.

After discussion, by Common Consent, and unanimously carried, there being no objection, this item was filed.

Attachments: [SUPPORTING DOCUMENT](#)

3. Discussion and approval to purchase refreshments for the 2014 Installation of Officers, in an amount not to exceed \$250. (14-1300)

On motion of Commissioner Wendy Welt Narro, seconded by Commissioner John James, the purchase of refreshments for the 2014 Installation of Officers was approved.

After discussion, by Common Consent, and unanimously carried, there being no objection, this item was filed.

4. Discussion and approval to purchase refreshments for the 2014 Scholarship Program Reception, in an amount not to exceed \$500. (14-1301)

On motion of Commissioner Wendy Welt Narro, seconded by 2nd Vice President John B. Troost, the purchase of refreshments for the 2014 Scholarship Program Reception was approved.

After discussion, by Common Consent, and unanimously carried, there being no objection, this item was filed.

5. Discussion and approval to purchase refreshments for the 2014 End of Year Open House, in an amount not to exceed \$250. (14-1303)

On motion of Commissioner Wendy Welt Narro, seconded by Commissioner Alexia Teran, the purchase of refreshments for the 2014 End of Year Open House was approved.

After discussion, by Common Consent, and unanimously carried, there being no objection, this item was filed.

6. Discussion and approval of a new Commission on Disabilities' scholarship category entitled, the "Ruben Anthony Rios Creative Arts & Design Scholarship." (14-1304)

On motion of Commissioner Wendy Welt Narro, seconded by Commissioner John James, the new Commission on Disabilities' scholarship category entitled, the Ruben Anthony Rios Creative Arts & Design Scholarship was approved.

After discussion, by Common Consent, and unanimously carried, there being no objection, this item was filed.

II. REPORTS**7. President's Report for March 2014. (14-1271)**

President Janet A. Neal reported that her guest at KTYM was Tom Cavagnero, an Internal Revenue Service Specialist.

8. Monthly Report by Standing Committees:

- Education - Troost(Chair), James, Neal
- Events - Neal (Chair), Troost, Reitnouer, Teran, Wright
- Housing and Social Services - Welt Narro (Chair), Teran
 - Transportation - Neal (Chair), Reitnouer, Troost, Teran, Neal (14-1272)

> Education

The Committee did not meet.

> Events

Chair Neal gave her report as follows:

Access Awards Luncheon

Chair Janet A. Neal reported that the event will be held on October 20, 2014. There will be 600 tickets to sell.

Commissioner Sheila Wright commented last year's event.

> Housing and Social Services

Chair Wendy Welt Narro reported that she invited Reverend William Yarroll II to speak on this item.

Reverend William Yarroll II reported on a misdiagnosed constituent Cherokee Rose and died. Due to this incident, laws were passed in different States to life sustaining treatment.

Commissioner Ed Colley made a comment on this item.

> Transportation

Chair Janet A. Neal reported on sidewalks, blue curbs, gas refueling issues.

Commissioner Alexia Teran made a comment on this item.

Linda Block addressed the Commission on this item.

Dr. Genevieve Clavreul addressed the Commission regarding the City of Pasadena issues on this item. She will provide pictures at the next meeting.

Daniel Garcia addressed the Commission on license to kill people with disabilities and on sidewalks issue.

Attachments: [SUPPORTING DOCUMENT](#)
[SUPPORTING DOCUMENT](#)

- 9. Monthly Staff Report by Emma De Jesus. (14-1278)**

Emma De Jesus, Commission Services staff reminded Commissioners that there will be mandatory trainings available online and for those Commissioners who do not have computer may access through the Executive Office computers located at the Customer Service Center.

Following discussion, and by Common Consent, there being no objection, this item was filed.

- 10. Report on Access Services, Incorporated's monthly Board meeting by 2nd Vice President John B. Troost. (14-1279)**

Commissioner Wendy Welt Narro read the Access Services, Incorporated Board Report on behalf of 2nd Vice President John B. Troost. The ASI Board meetings were held on March 10, 17 and 18, 2014 at the main office in El Monte.

On March 10, 2014, he revisited Citizens Advisory Committee (CAC) meeting as there was no Board of Director's meeting in February. The following changes were being made to the TAP card, to increase the font size on the front and back of the card and to remove the Visa logo from the card. The last item on the agenda was the MTA proposal to require a TAP card for the PCA as well as the rider with the disability.

On March 17, 2014, the Board of Directors met and discussed a rider with Fibromyalgia was having trouble getting reinstated as an Access Rider because of her living situation and living outside of Access's by less than a block. There was an agenda item to extend the eligibility contract with the CARE Evaluators. A team that works with Access and certifies

the eligibility of riders and marks mobility devices to assist van drivers with tie down issues. And there was another agenda item on Metro Review, by another company was brought in to conduct a rider survey to get a clearer picture of riders opinions regarding rider satisfaction.

On March 18, 2014 was a Para-transit Riders Coalition meeting which took place in Google-Hangout (a bar). As a result, riders were complaining about their safety and drivers were arriving for pickups only to find out that the tie downs were unsafe to use, then, having to call for a replacement van to complete the pick-up causing the rider to be late to their destination because of the wait time for a second van's arrival. A report of tie-down broke while in transit. A complaint on the new purchased vans will only accommodate one electric wheelchair.

Following discussion, and by Common Consent, there being no objection, this item was filed.

11. Monthly Report by Louis Burns, Access Services Customer Support Administrator, Access Services Inc. (14-1280)

Louis Burns, Access Services Customer Support Administrator, Access Services Inc. explained a rider with Fibromyalgia cannot be served because he/she is living outside the service area. He reported that the Abilities Expo was a well attended event. He announced that there will be a change location on August 2014 Community meeting and will get back to the Commission about the venue. Access Services will follow up the METRO surveys in a townhall meeting.

President Janet A. Neal commented on this item.

Louis Burns responded to questions posed by President Janet A. Neal.

Daniel Garcia provided a public comment on what department that the subject matter they are advocating.

After discussion, and by Common Consent, there being no objection, this item was filed.

12. Monthly Report presented by Jess Segovia, ADA Manager, and Giovanna Gogreve, ADA Para-transit Program Administrator for the Los Angeles County Metropolitan Transportation Authority and follow-up report on notices of bus lines changes, as submitted by Commissioner Ed Colley at

the meeting of February 19, 2014. (14-1281)

Giovanna Gogreve, ADA Para-transit Program Administrator for the Los Angeles County Metropolitan Transportation Authority (METRO) reported on notices of bus lines changes by introducing METRO Speakers Scott Page and Israel Marin.

Scott Page of METRO Service Development and Israel Marin of METRO Service Compliance Department reported that there were public hearings held at the Service Council areas regarding procedures on bus lines changes. METRO had Board of Directors guidelines on changes of bus lines and shared a brochure that held at a public hearing that need to advertise one month ahead. After the public hearing findings, it will go to Service Councils for approval. For implementation, service notices are placed on buses.

President Janet A. Neal and Commissioner Ed Colley commented in regards to Commissioner Steve Miller's request that Regional Centers might be a good area to serve clients. Another way is using the Commission sponsors radio show to inform the METRO changes issue, as suggested by President Janet A. Neal.

Commissioners Alexia Teran and John James, Genevieve Clavreul and Daniel Garcia commented on this issue.

President Janet A. Neal thanked Mr. Page and Mr. Marin for their informative presentation.

After discussion, and by Common Consent, there being no objection, this item was filed.

III. PRESENTATION

- 13. Report by Robert Case, Director for Metrolink Fare Collection Services, on its rider Personal Care Attendant (PCA) cost as submitted by Commissioner Ed Colley at the meeting of February 19, 2014.
(14-0960)**

Russell Case, Director for Metrolink Fare Collection Services, reported on its rider Personal Care Attendant (PCA) cost and the new adopted fare policy on public outreach to the disabled community, financial hardships and with multiple PCA's. He also reported that the Board is awaiting feedback from the disabled community.

Scott Johnson, Public Affairs Officer, reported that the Board made a decision on the implementation of PCA card. Input from the disabled community and feedbacks from other organizations can be made at the Board meetings every month and can be contacted online. The Board policy cannot be implemented and still are subject to approval.

President Neal commented on this issue using the radio show to outreach changes from Metrolink. Commissioner Ed Colley discussed the misuse of the free fare program of Metrolink but the client's assistant in reality, who is entitled to a free fare was penalized.

On motion of Commissioner Ed Colley, seconded by Commissioner by Wendy Welt Narro, to adopt a position that the Metrolink to continue provide an assistant for a handicap person with a credential. He recommends to ratify this issue to the next meeting.

Commissioner Alexia Teran commented on this item.

Daniel Garcia addressed the Commission.

President Janet A. Neal thanked Mr. Case and Mr. Johnson for their informative presentation.

After discussion, and by Common Consent, there being no objection, this item was filed.

IV. MISCELLANEOUS

- 14. Commissioner Announcements. (14-1276)**

2nd Vice President John B. Troost recognized Kathleen Austria of the Second District.

Matters Not Posted

- 15. Matters not on the posted agenda, to be discussed and (if requested) placed on the agenda for action at a future meeting of the Committee, or matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda. (14-1275)**

Public Comment

16. Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (14-1274)

David Chiono addressed the Commission on Social Security System.

Chanh To addressed the Commission on April 11-12, 2014 event on the 8th Annual Tools for Transformation with free presentation with free lunch.

Linda Block addressed the Commission on people with disabilities on a direct deposit of their check with SSI during emergency won't be able to withdraw money. She requested that government check be automatically mail the check to the recipients.

Daniel Garcia addressed the Commission to endorse him for City Council.

After discussion, and by Common Consent, there being no objection, this item was received and filed.

Adjournment

17. Adjournment of the March 19, 2014 meeting. (14-1273)

The meeting adjourned at 3:05 p.m. to the Executive Committee meeting.